

Niels Nijs



Analytical. Driven. Connecting. Results.

A **facilitating role** with a keen eye for coaching and improvement.

Known for constructive and supporting approach. Winning people, positive and communicative.

Thrive best in a cross-functional, international and conducive environment with a common vision.

Contact

The Netherlands

+ 31 6 800 50001

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Dutch, English, French.

Extracurricular activities



Member of Strategic Advisory Board at PXL University-College, Digital & IT studies

Experience

Agile DevOps Coach & People Enabler 2023 – Now

- Enable leaders, teams and individuals to achieve more using Agile and Lean Six Sigma practices.

Manager IT at Cooperative Dela 2023-2023

- Lead & coach DevOps software delivery (SAFe).

(Proxy-) IT Area Lead for Cash & Corp. Cards 2022-2023

ING Bank, Amsterdam, The Netherlands

- Lead Agile run & delivery, 3 chapter leads & 22 engineers.
- Coach people, Lean improvement & design thinking.
- Java, CD/CI, Agile Scrum, Azure DevOps.

Lean/Agile Improvement Coach 2019-2022

- Facilitate Agile process improvement, analysis and coaching.
- Facilitate org. redesign for cross-border organisational (FM).
- Facilitate process improvement, flow and first-time-right to emerge (Wholesale Banking & Group Services).
- Co-lead the organisational Agile transition of Tribe Lending (200+ FTE), moving from one to three large Areas.

Manager IT | IT Area Lead for Lease NL 2018-2019

- Led 25+ Agile DevOps engineers.
- ERP for Lease, GDPR, Data (SAS), CD/CI, IT risk, Azure DevOps.

IT B. Partner, Head of IT for Corporate Finance 2016-2018

Signify (Philips Lighting, Eindhoven, Netherlands)

- Chair the 8-person multi-disciplinary team.
- Facilitate business & IT process (Agile) improvements.
- ERP (SAP), Data WH, Reporting, SaaS.

Account Delivery Manager 2013-2016

Hewlett Packard Enterprise (HPE), Brussels

- Led large, outsourced infrastructure account teams.
- IT Process improvement, IT operations, ITIL.

Software Development Roles 2007-2013

Education & Qualifications

2021–Now: **Master of Business Administration** (MBA),

Maastricht University School of Business and Economics.

2021: Professional Scrum Product Owner, Prowareness.

2020: **Lean Six Sigma Black Belt.**

2020: ING PACE Innovation Trainer, ING Bank.

2019: Lean Six Sigma Green Belt (Certified).

2013: ITIL v3 Foundation, Exin.

2009-2013: **MSc Computer Science** (Cum Laude), Vrije Universiteit Brussel (Specialization in Open Data).

2004-2009: **BSc Computer Science** (Summa Cum Laude), PXL University-College Hasselt (Software Mgmt.).